

Please add the following new claims

22. A system for processing insurance events comprising:

- an event processor for receiving user entered events;
- a task engine for processing the user entered events wherein the task engine processes the user entered events with a plurality of customized task templates in order to select a list of tasks to be performed as selected from a task library; and
- a task assistant that outputs the list of tasks from the task engine, wherein the task assistant further allows user interaction with said list of tasks.

23. The system of claim 22 wherein the task assistant is adapted for allowing a user to define tasks that achieve a goal upon completion, allowing the user to input rules which dictate which of the tasks should be selected based on predetermined events, receiving at least one event, and outputting the task which is selected based on the received event in accordance with the rules.

24. The system of claim 22, wherein the task assistant is adapted for providing information concerning an individual and an event, allowing a user to input information concerning involvement of the individual in the event, allowing the user to link the individual to the event, and outputting linked information concerning the individual, the event, and the involvement of the individual in the event.

25. The system of claim 22, wherein the task assistant is adapted for receiving a plurality of tasks that achieve a goal upon completion, allowing users to add new tasks that achieve the goal upon completion, allowing the users to edit the tasks, and generating a historical record of the tasks that are completed.

26. The system as set forth in claim 22, wherein the user entered event is provided from an event queue.

27. The system as set forth in claim 22, wherein the task assistant is further adapted for indicating which tasks are complete.

28. The system as set forth in claim 26, wherein the selected list of tasks are generated based on characteristics of a scenario and a set of rules.

29. The system as set forth in claim 28, wherein the task assistant is further adapted for providing indications of levels of importance of the tasks.

30. The system as set forth in claim 29, wherein the task assistant is further adapted for automating a portion of work needed to complete the tasks.

31. The system as set forth in claim 30, wherein the portion of the work automated is writing correspondence.

APD
END